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Section 3 - What to do in an Emergency

If there is a fire, please activate the nearest manual call point and start an evacuation. Then make an emergency call on 999 or 112. After you have called the emergency services please contact University Security (24 hours) at 091 493333 or 3333 from an internal phone.

3.1 Make an Emergency Call

On internal phones, dial 9 for an outside line.

For Gardaí (Police), Fire Brigade and Ambulance call 999 or 112

Specify the emergency service you require

- Ambulance
- Fire brigade
- Gardaí

For medical emergencies, give the following details;

1. Phone number you are calling from
2. Exact location of the incident (name of the building, access route if known (see below)
3. Chief complaint
4. Number of patients
5. Approximate age
6. Gender
7. Conscious?
8. Breathing normally?
9. If > 35 years is there chest pain?
10. If trauma, is there bleeding?

The University has numbered access routes for the emergency services so that they can get to your location quickly. Make sure that the person in charge of the venue and making the call is familiar with the route number. This may save vital minutes and get an ambulance to the scene quicker.

The route numbers for the major venues are:

- Quadrangle/Aula – no 1
- Bailey Allen Hall – no 3
- Human Biology – no 3
- Aras Ui Chathail – no 3
- Arts Science – no 3

- Arts Millennium –no 3

- Aras Moyola – no 4

- Dangan Sports – no 8

- Life Course Institute – no 8

3.2 Less Urgent Medical Cases

If an event participant requires hospital attention but does not need to be brought by ambulance (i.e. suspected fracture, sprain etc.) Galway University Hospital is located adjacent to the campus on the Newcastle Road. The Emergency Department in this public hospital deals with the full range of injuries and medical conditions.   It is open 24 hours a day 7 days a week. There is a charge of €100 and diagnostic tests are included. Waiting times can be in excess of 6 hours.

The Galway Clinic Emergency Room is located in a private hospital located at Doughiska, Co. Galway. The opening hours are Monday to Friday from 10 am to 6 pm and Saturday, Sunday and Bank Holidays 10 am – 5 pm. There is an initial consultation fee of €150 and diagnostic tests are extra. Call the Emergency Room on 091 785999 in advance of arrival. Waiting times are usually shorter than Galway University Hospital. It can take from 15-30 minutes to reach the Galway Clinic.

3.3 Security Concerns

If you have concerns about suspicious activity please contact University Security at 091 493333 or extension 3333 from any internal phone. Please contact security at the campus residences on contact number is 353 (0) 87 2753165.

3.4 Other Concerns and Queries

Campus Living staff are available to help with your concerns and queries. You can contact the main office on +353 91 492264 between 09.00 and 17.00