Student Orientation
2010
Overview

- **PC Suites**
  - 21 general access
  - 49 restricted access Departmental Suites
- **200+ software applications**
  - Core software: Win XP; MS Office; IE
- **Internet access and eMail**
- **Printing**
- **Wireless computing - NUIGWiFi**
Campus Account

- Campus Account is your login credentials for all computing services with the exception of email.
- Activate your Campus Account at https://cass.nuigalway.ie
- User ID = Your Student ID Number
- Password = Temporary activation password available in Registration Guide
- Choose your own Campus Password when you activate your Campus Account
PC Suite Login

- Login to computers in the PC Suites using your Campus Account login credentials

- Network storage space of 100 MB (U: Drive)
- Files deleted annually in August
StudentMail

• **https://studentmail.nuigalway.ie**
• eMail address available at Registration
  
  *initial*.surnamen@nuigalway.ie

• **User ID** (Windows Live ID): Your eMail address
• **Password**: Temporary activation password
• Activation of email account is required
• **Official means of communicating with the University**
Printing

- Printing in all PC Suites and from wireless
- Purchase print credit at https://printcredit.nuigalway.ie or use cash at print kiosks on-campus
- Purchase print credit in order to print
  - €0.08 for black and white
  - €0.12 for double-sided black & white
  - €0.40 / €0.60 for colour printing
Wireless

- NUIGWiFi
- Wireless Hotspots across campus
- Laptop with WiFi capability
- Login page appears when you open browser
- Login with your Campus Account credentials
- Install wireless print package – details online
- Collect print out from Print Release Stations
Service Desk

- Opening hours: Monday to Friday
  9:15 a.m. to 5:00 p.m.
- Tel: 091 495777
- E-mail: servicedesk@nuigalway.ie
- Arts & Science Building (Ground Floor)
- Support to students
  - Account queries e.g. password problem
- Helpdesk ticketing system
More Information

- Service Desk
- Privately-owned student equipment e.g. laptops
  - Assist with connection to NUI Galway services only
- Training:
  - Introduction to PC Suites course: book at Service Desk
  - Online self-study training course available in Blackboard
- Information Solutions and Services website
  www.nuigalway.ie/iss