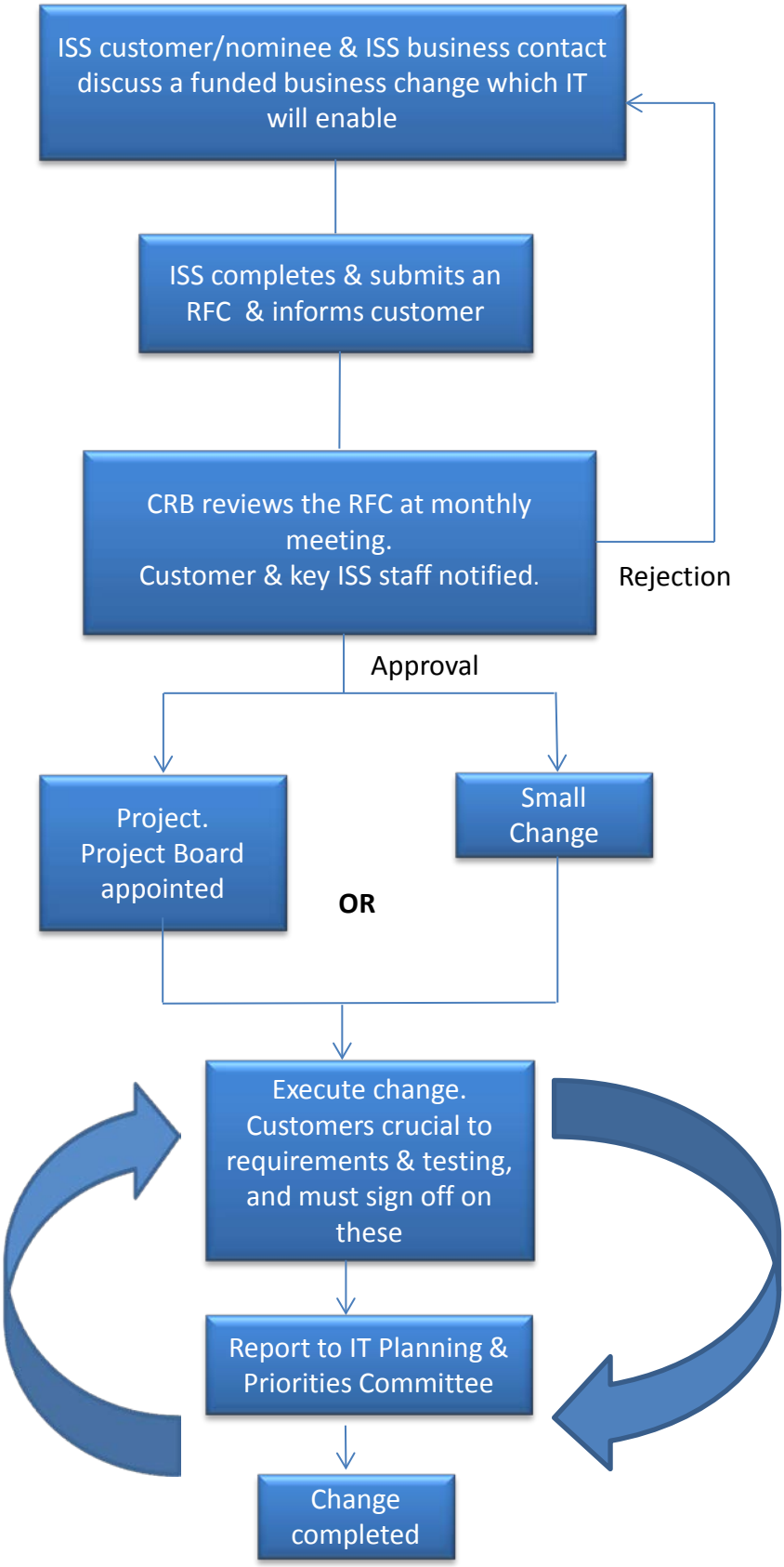NUI GALWAY IT CHANGE MANAGEMENT (FOR ISS CUSTOMERS)